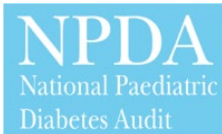


	Metric	CQC Key Question	2015/16 Report ¹	2016/17 Report ²	National Aggregate (England & Wales)	National Aspirational Standard	Comparison to other units	
	N/A	Case ascertainment	Well Led	Not reported for this audit	N/A	N/A	N/A	
Process measures	24 cases	Crude proportion of patients 12+ receiving all key care processes annually	Effective	Not reported	80.36%	84.01%	N/A	<p>47.5% Within Expected Range 99.6%</p>
	46 cases	Organisation compared with nationally: Case-mix adjusted mean HbA1c (mmol/mol)	Effective	Not outlier	69.53	67.30	N/A	<p>54.0 Within Expected Range 75.6</p>
	47 cases	Organisational performance compared between years: Median HbA1c (mmol/mol)	Effective	60.00	63.00	64.00	N/A	<p>This metric is provided to compare year on year changes within the unit rather than comparison with national figures.</p> <p>A change of more than 1 mmol/mol is deemed by the audit body to be indicative of a clinically significant change.</p> <p>Significantly Worse</p>

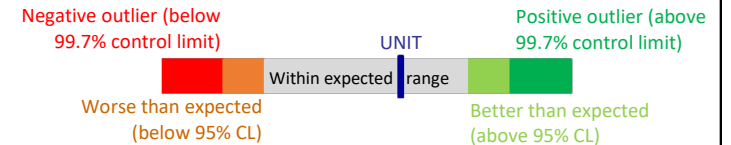


HbA1c levels are an indicator of how well an individual's blood glucose levels are controlled over time. Higher values indicate poorer control.

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Display of performance boundaries does vary depending on volume of activity. See FAQs for further information.