

Metric	CQC Key Question	2017 Report ¹	National Aggregate (England)	National Standard	Comparison to other sites	
4 carers	Percentage of carers rating overall care received by the person cared for in hospital as Excellent or Very Good	Caring	Insufficient Data*	68.90%	N/A	8.7 60.0 76.7 100
112 staff	Percentage of staff responding "always" or "most of the time" to the question "Is your ward/ service able to respond to the needs of people with dementia as they arise?"	Responsive	71.70%	77.70%	N/A	30.8 71.4 84.6 100
57 casenotes	Mental state assessment carried out upon or during admission for recent changes or fluctuation in behaviour that may indicate the presence of delirium	Effective	87.70%	44.90%	N/A	0 27.8 61.4 98.0
39 casenotes	Multi-disciplinary team involvement in discussion of discharge	Effective	97.40%	81.90%	N/A	21.2 75.9 92.5 100



www.rcpsych.ac.uk/dementiareport2017

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